



# South Hills High School

PRINCIPAL  
DR. MATT DALTON

ASSISTANT PRINCIPALS  
DR. DAISY CARRASCO  
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DEAN  
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ACTIVITIES DIRECTOR  
MR. MATT LEDUC

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## Frequently Asked Questions

- 1. What is Data Confirmation?**
  - Each year, Covina-Valley asks that you update your information on the Aeries Parent Portal, this process is called Data Confirmation.
    - [Parent Portal](#)
- 2. Who do I call if I have trouble with online registration?**
  - Please contact our front office at (626) 974- 6208.
- 3. If I need help resetting my password for Parent Portal, who is available to help?**
  - Please contact our front office at (626) 974-6208.
- 4. When is the first day of school?**
  - The first day of school is August 17, 2020 and first period starts at 8:00 am.
- 5. Is my student expected to attend school everyday?**
  - Yes, students are expected to attend school everyday with each of their teachers. Teachers will be taking attendance daily and it will be vital for all students to attend class everyday.
- 6. What are the top three things South Hills encourages my child to do prior to the start of school?**
  - Have your child turn on their school computer and allow the computer to update prior to August 17, 2020.
  - Have your child check their Google classrooms and compare it with course schedules.
  - Print and/or save the daily class schedule to your computer.
- 7. How do I clear my son/daughter attendance?**
  - Please call our attendance office at (626) 974- 6200.

**8. How do I get books for my child?**

- Textbook distribution Schedule: **August 19th-26th**
- Please follow the schedule below, we are following social distancing protocols, so please come at your allotted time and wear a mask. You will remain in your car and staff can place the books in your trunk, if you prefer.

<u>August 19</u> Wednesday	<u>August 20</u> Thursday	<u>August 21</u> Friday	<u>August 24</u> Monday	<u>August 25</u> Tuesday	<u>August 26</u> Wednesday
<b>9th Grade</b> <b>1:00-5:00pm</b> 1:00-2:00-- A-D 2:00-3:00-- E-K 3:00-4:00-- L-O 4:00-5:00 -- P-Z	<b>10th Grade</b> <b>1:00-5:00pm</b> 1:00-2:00 -- A-D 2:00-3:00 -- E-K 3:00-4:00 -- L-O 4:00-5:00 -- P-Z	<b>9th-10th</b> <b>Make-Up</b> <b>1:00-3:00pm</b>	<b>11th Grade</b> <b>1:00-5:00pm</b> 1:00-2:00 -- A-D 2:00-3:00 -- E-K 3:00-4:00-- L-O 4:00-5:00 -- P-Z	<b>12th Grade</b> <b>1:00-5:00pm</b> 1:00-2:00 -- A-D 2:00-3:00 -- E-K 3:00-4:00 -- L-O 4:00-5:00-- P-Z	<b>11th - 12th</b> <b>Make-Up</b> <b>1:00-3:00pm</b>

**9. What if my child's chromebook is broken?**

- Contact Margaret Starrett: (626)974-6294 or [mstarrett@c-vusd.org](mailto:mstarrett@c-vusd.org) for technology support.

**10. Who do I contact if my child has issues with their schedule?**

- Please fill out the link below, if your child has questions/issues regarding their course schedules.

- [Schedule Change Request Form](#)

**11. How will my child attend their first period on the first day of school?**

- Have your child log onto their Google classroom and click on their first period course. Each teacher will be posting Google meet information for all their classes.

**12. Is South Hills open to the public if I need to drop something off?**

- Please do your best to scan or email documents as we are engaging in social distancing protocols. If you come to campus, please call the number that is provided at the front door and we will assist you. You will only be allowed to enter if we cannot assist you over the phone and you are wearing a mask.

**13. What will sports be like this school year?**

- CIF has scheduled all sports during the spring of 2021. We will adhere to the guidelines handed out by the Los Angeles County Health Office for the safety of students and staff.

**14. Will my child's schedule allow them to qualify for a university?**

- Yes, every student's schedule was personally reviewed by their counselor and checked for high school graduation status, A-G eligibility and College & Career Indicator completion.

**15. What resources does the school offer for students who are struggling?**

- If your child is struggling academically or emotionally, please contact our counseling office for support at (626) 974-6208 or email your child's counselor directly.

**16. What is the daily schedule?**

Period 1	8:00 - 8:41
Period 2	8:46 - 9:27
Period 3	9:32 - 10:13
Period 4	10:18 - 10:59
Period 5	11:04 - 11:45
Period 6	11:50 - 12:31
Lunch	12:31 - 1:06
Period 7	1:10 - 1:51

**17. What if I am having trouble with WiFi at home?**

- Please contact Dr. Daisy Carrasco at either [dcarrasco@c-vusd.org](mailto:dcarrasco@c-vusd.org) or (626) 974-6282.

**18. How may I purchase ASB items? PE Clothes?**

- Please click on the link below to get into our ASB store:

[South Hills Webstore](#)

**19. When will students return to on campus instruction?**

- Once Los Angeles County is off the Governor's watch list and has met requirements per Los Angeles County Department of Public Health, it is the goal of the district to return to on campus instruction with safety measures in place.

**20. How will I get updated information from South Hills?**

- If you have provided your email address when you completed the online registration, you will be receiving our E-Bulletin every Friday.
- New information and updates can be found at [www.southhillshigh.com](http://www.southhillshigh.com)
- Updates can also be found on our school social media accounts
  - Twitter: @SouthHillsASB and @SHHSCounseling\_
  - Instagram: @SouthHillsASB and @SouthHillsCounseling

**21. How do I contact my child's teacher if I have questions or concerns for them?**

- Please email your child's teacher. You may find teacher email addresses on our school website at [www.southhillshigh.com](http://www.southhillshigh.com) under Our School → [Staff Directory](#)
- 22. Where can I access the South Hills Student Handbook and C-VUSD Distance Learning Code of Conduct?**
- [Handbook](#)
  - [Code of Conduct](#)
- 23. Who do I contact if my child is having difficulty with their student email?**
- Please contact Margaret Starrett at either (626)974-6294 or [mstarrett@c-vusd.org](mailto:mstarrett@c-vusd.org) for tech support.
- 24. Are counselors available to help my child during distance learning?**
- Our counselors are available for academic, college application preparation and social/emotional needs. Please email them directly if you have any questions or concerns.
    - Last Names: A- E, Ms. Alexander - [dalexander@c-vusd.org](mailto:dalexander@c-vusd.org)
    - Last Names: F-Li, Ms. Mele - [amele@c-vusd.org](mailto:amele@c-vusd.org)
    - Last Names: Lo- Ri, Mr. Heflin - [sheflin@c-vusd.org](mailto:sheflin@c-vusd.org)
    - Last Names: Ro- Z and ELL, Mrs. Hansen - [shansen@c-vusd.org](mailto:shansen@c-vusd.org)
- 25. How will Freshman get acclimated to South Hills?**
- Our Link Crew leaders are having a virtual event to help freshmen get acclimated to South Hills. Your 9th grade child will be contacted via email or phone by our Link leaders.
- 26. Is the school district still providing lunch during distance learning?**
- The district sent out information regarding school lunch. Remember to apply for the yearly free and reduced lunch program. Please click on the link below:  
[Lunch Application](#)