



FREQUENTLY ASKED QUESTIONS

1. **WHAT ARE YOUR HOURS OF OPERATION?** Our program is open year-round from 6:30 a.m. to 6 p.m., except on legal holidays and teacher training days. Our office is open from 7:30-4:00 p.m.
2. **WHERE IS THE PROGRAM LOCATED?** Pioneer Preschool is located in **room 1** on the Tri-Community Pioneer campus located at 160 N. Barranca Avenue, Covina. The office is in **room 26**.
3. **WHAT IS THE COST OF THE PROGRAM?** The cost varies based on the days and hours of attendance. See the "Tuition Schedule" for more details.
4. **HOW MUCH IS THE REGISTRATION FEE?** The registration fee for registrations/re-enrollments received on or before July 1st incur a registration fee of \$75.00 for the first child and \$60 for each additional siblings. Registrations/re-enrollments received after July 1st incur a registration fee of \$100.00 for the first child and \$85.00 for each additional siblings.
5. **DO YOU OFFER SIBLING OR EMPLOYEE DISCOUNTS?** We offer a 10% Covina-Valley USD permanent employee discount and or a \$20 monthly sibling discount for all children enrolled, after the first child, in the 5 day Extended Day program only.
6. **DOES MY CHILD HAVE TO BE POTTY TRAINED?** No, however, there is a separate fee schedule for children requiring this service. Once your child is fully potty trained, your account will be switched to the Potty Trained schedule the following month.
7. **DO WE NEED TO LIVE IN THE DISTRICT ATTENDANCE ZONE TO ATTEND THE PROGRAM?** No. All students are welcome.
8. **WHAT DOCUMENTS DO I NEED TO ENROLL?** You will need your child's immunization record; current physical, including tuberculosis (TB) test; original birth certificate; parent's driver's license or identification card; and proof of residency.
9. **WHAT IS THE CHILD-TEACHER RATIO?** We provide an 8:1 ratio.
10. **DOES THE PROGRAM PROVIDE MEALS?** The program will provide an afternoon snack. Parents will have the option of either sending breakfast and lunch with their child or purchasing breakfast for \$1.75 and or lunch for \$2.75. Parents will need to prepay their child's meal.
11. **WHO WILL BE TEACHING MY CHILD?** Our teachers have their Child Development Teacher Permit issued by the California Commission on Teaching Credentialing.
12. **DO THE CHILDREN TAKE NAPS?** Students enrolled in the Extended Day and Full Day programs nap from 12-2:00 p.m. Cots, sheets, and blankets are provided, however, the children are welcome to bring their own small blanket from home.
13. **WHAT CURRICULUM DO YOU USE?** Our instructional program is based on the Preschool Learning Foundation Standards and the **World of Wonders** curriculum by McGraw-Hill. **World of Wonders** is an early childhood literacy program that provides developmentally appropriate instruction for young learners, including cross-curricular activities, a focus on socio-emotional development, and preparation for kindergarten and beyond.
14. **AM I ABLE TO TOUR THE CLASSROOM?** Yes. Please call our office to schedule a classroom tour.